## **Guide to form completion**



Please fill out the German-language form. Thank you!



## Change of address and services

- Please fill out this form completely. If you do not have access to a PC, tablet or smartphone, please write in clearly legible block capitals. Required fields are marked with \*.
- Change data
- 4 What should be changed?
- 5 Address
- Services
- 7 If the name or legal form of a company has changed, please fill in the form "Change of company name/legal form".
- Customer data
- Customer number
- 10 Company (with legal form) or name
- 11 Contact person (surname, forename)
- Telephone

(please include country code and area code)

- 13 NEW company address (complete only if this info has changed)
- House number, street 14
- 15 PO Box
- 16 Postcode
- 17 City
- 18 Country
- Telephone

(please include country code and area code)

- 20 Invoice e-mail address
- 21 NEW service (complete only if this info has changed)
- How would you like to receive the toll statement? (please select one option only)
- 23 In the customer portal
- by post
- 25 Itemised journey list

How would you like to receive the itemised journey list? (please select one option only)

- An itemised journey list cannot be sent by post if the toll statement has been made available in the customer portal.
- 27 Do you want to activate the customer portal?
- 28 Yes
- 29
- 30 \*\*\* Please activate your web account for the customer portal on the Toll Collect website so that you can retrieve the toll statement and itemised journey list.

Toll Collect will send a notification to your invoice e-mail address as soon as toll statements or itemised journey lists are made available in the customer portal.

I hereby confirm that all the information I have provided is accurate and complete.

Toll Collect will use your data exclusively for the purposes of processing your contract.

I accept the general standard terms and conditions of Toll Collect

GmbH. These are available online at www.toll-collect.de/en/toll\_collect/AGB.html or can be requested from Toll Collect GmbH (calls from within Germany: 0800 222 2628, calls from outside Germany: 008000 222 2628 (free of charge, mobile network charges may vary)).
\*\* free call, mobile phone charges may vary

- 32 Place, date
- 33 Signature, company stamp
- Please send the form with an authorised signature and official company stamp by e-mail to service@toll-collect.de or by post to Toll Collect GmbH, Customer Service, Postfach 11 03 29, 10833 Berlin,
- \* Required field

